

## Support Services during One Year Warranty Period - Upto June 2018

Mirco Innovations Technologies (MIT) Pvt Ltd Islamabad under IT Project "160151-Establishment of 500 IT Labs in Government High Schools in Khyber Pakhtunkhwa (Phase-III)".

Name:	Mr Muhammad Wasique
Designation:	Manager Support & Services
Cell#:	0345 8555 432
Email:	wasique@mitpk.com

He will be assisted by following leads

Name:	Mureed Hussain	Name:	Syed Muhammad Abdullah
Designation:	Team Lead	Designation:	Support Engineer
Cell#:	0342 560 4271	Cell#:	0333 33 505 30
Email:	mureed@mitpk.com	Email:	abdullah.mit55@gmail.com

The above officers will be leading a team of 8-10 technical resources deputed in the field for quick response time stipulated in North, South & Hazara Division of KP.

### MIT Management for the Project

Name:	Ishfaq Kiyani	Name:	Faiz Malik
Designation:	Manager Sales MIT	Designation:	Project Manager MIT
Cell#:	0322 821 1739	Cell#:	0322 821 1685
Email:	ishfaq@mitpk.com	Email:	faiz@mitpk.com

#### Note:- 1.

The Micro Innovations Technologies (MIT) Pvt Ltd, Islamabad has provided the following items and they will provide support services for one year under the contract i.e. upto June 2018. 1. Server Branded (Teaching Terminal) 2. Branded Micro / Mini PCs 3. Laser Printer 4. Wireless Router 5. Automatic Voltage Regulator / Stabilizer 6. Electrification 7. Stationary 8. White Board. The networking & installation of IT equipments is also responsibility of MIT. For details see the detail specifications

#### Note:- 2.

- i) For any type of problem/support services in the above items, Call and Email to either Mr. Muhammad Wasique or Mr. Mureed Hussain or Syed Muhammad Abdullah with a copy in the email to either Mr. Faiz Malik or Mr. Ishfaq Kiyani.
- ii) Please clearly mention the issue/problem in the email with your complete address and contacts
- iii) Incomplete and ambiguous requests/emails will not be entertained
- iv) The MIT team are supposed to respond to you within 7 days to resolve the issue/problem

#### Note:- 3.

In case of no response within 7-days, forward the email with proof to the Project Manager IT on salahuddin.emis@gmail.com.

Number of IT Equipments Provided by M/s Micro Innovations & Technologies (Pvt) Ltd under IT Project "160151- Establishment of 500 IT Labs in Government High Schools in Khyber Pakhtunkhwa (Phase-III)"			
S#	Items	Specifications	Quantity per IT Lab
1	Server Branded (Teaching Terminal)	<b>Brand:</b> (Dell), <b>Model:</b> Dell OptiPlex 3046 Mini Tower with Dell 70" (C7017T Interactive LED), <b>Specification:</b> Processor Intel Core i5-6500 Processor (Quad Core, 6MB, 4T, 3.2GHz, 65W) 6th Generation M/Board Intel® H110 Chipset. RAM 8GB (1x8G) 2133MHz DDR4 Memory Hard Disk 1-TB 7.2k RPM SATA-II 6Gbps 3.5in Cabled Hard Drive, Dell USB Optical Mouse-MS116 – Black, Dell KB216 Wired Keyboard Black Giga bit Ethernet LAN 10/100/1000 Card Wireless Card: Intel Dual Band Wireless 8260 (802.11ac) W/ Bluetooth. Optical Drive: DVD R/Writer (Super), I/O Ports/Casing: 8 External USB: 4 x 3.0 (2 front/2 rear) and 4 x 2.0 (2 front/2 rear Fan with hyper threading Funnel, with Dell 70 inch C7017T, 1080p LED touch screen to be used as interactive white board along with software for interactive white board teaching, Preloaded MS Windows 10 Pro (64bit) English single user and MS Office ProPlus (VL) Under Academic Open, Interconnectivity and screen sharing with all the other workstations in the lab. One Year Comprehensive Warranty NOTE: A logo of KP E&SE department is the part of the boot logins of the CPU. One Year Warranty	1
2	Branded Micro / Mini PCs	<b>Brand:</b> Dell <b>Model:</b> Optiplex 3046 MICRO PC <b>Specification:</b> Processor Intel Core i5-6500T Processor (Quad Core, 6MB, 4T, 2.5GHz, 35W) M/Board Intel® H110 Chipset RAM 4GB (1x4G) 2133MHz DDR4 Hard Disk 500GB 2.5inch Serial ATA (7,200 Rpm). Dell 18.5" Monitor with Dell OptiPlex VESA Mount with adaptor. Dell USB Optical Mouse-MS116 - Black Dell KB216 Wired Keyboard Black Giga bit Ethernet LAN 10/100/1000 Wireless Card: Intel Dual Band Wireless 8260 (802.11ac) W/ Bluetooth Micro PCs casing with power consumption OptiPlex 3046 MFF with 65W up to 87% efficient adaptor Brand of the CPU , LED, keyboard and mouse are same. Preloaded MS Windows 10 Pro (64bit) English) single user and MS Office ProPlus (VL) Under Academic Open. One Year Comprehensive Warranty NOTE: A logo of KP E&SE department is the part of the boot logins of the CPU. One Year Warranty	15
3	Laser Printer	<b>Brand:</b> Samsung <b>Model:</b> Samsung Laser Jet XPress M2020 Printer <b>Specification:</b> Printing Speed: 20 Pages Per Minute, Memory: 8MB, Up to 1200 x 1200 dpi, Connectivity: Hi-Speed USB 2.0 port, One extra manufacturer original tonner/cartridge, One Year Warranty	1
4	Wireless Router	<b>Brand:</b> D-Link, <b>Model:</b> DIR-615 Wireless N Router <b>Specification:</b> Wireless –N Router supporting at least 25 clients: Band: 2.4 GHz to 2.497 GHz Technology: b/g/n, Ethernet Port: Yes, (4 x 10/100 LAN Ports, 1 x 10/100 WAN Port) Speed: 300 Mbps One Year Comprehensive Warranty. Seamless interconnectivity between all the PCs in the lab. One Year Warranty	1
5	Automatic Voltage Regulator / Stabilizer	<b>Brand:</b> MEZE <b>Model:</b> MEZE SVC(TND)-8KVA Stabilizer <b>Specification:</b> 8000VA/8 KVA Single Phase Automatic Voltage Stabilizer. Input Voltage: 160V –250V, Output Voltage: 220V/110V + , Frequency: 50Hz – 60 Hz Response Time: < 0.8 Sec, Efficiency: Better than90%Power Factor: Better Than 90%. 100% Copper Winding. One Year Warranty	1
6	Electrification	Main Distribution Box : Best quality local made distribution box for Main Power Breaker, All lab on/off on imported single breaker of 32 AMP, Each computer, printer, ups, network switch will be powered on/off through individual power button. All electric cables will be concealed through Adam Jee Dura Ducts, with high quality power cable 7 x 0.29 ( <b>Brands:</b> for Cable: Fast; for Power Sockets: Clipsal/AKAI; for Circuit Breaker: Clipsal/Terasaki)	1
7	Stationary	"Double-A" Computer Papers 20 Rims 80 gms (10 A4 + 10 Legal Size), one packet of white board markers and one Kingston 16GB Flash Drive	1
8	White Board	6 x 4 (local made) White Board for temporary markers	1